Marc Loran 1655 12th Ave San Francisco CA 94122

Jun 17th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I hope you will consider this letter before committing what I fear will be a terrible mistake by deregulating broadband data.

I received my broadband and telephone service from ATT and its successors and then the "new" ATT that succeeded them for more than 25 years. The service they offered was always fine when there were no problems, but on the occasion of for instance a connection interruption getting attention was always an ordeal of long telephone holds and being referred up and down the expertise chain. The actual technicians were almost always top notch, but in recent years each one of them had too much work to give full attention to my problems thus usually requiring more than one visit with me ending up without service for sometimes a few days. I looked into changing providers but was faced with the same or greater price and terrible review for service. I was stuck. 2 years ago I found a local ISP which installed Gigabit broadband and took over my land line service for less than half what I paid ATT. So far I couldn't be more pleased with them. My only worry is that one of the big ISPs will gobble them up and I'll be put back into the past.

The big companies do not need any favors and their avidity in pursuing over turning the 1996 broadband regulation rules can only mean that they foresee fewer obstacles to doing only what's best for them and their share holders if such deregulation happens.

I urge the FCC to keep the existing rules and if anything enhance them.

Hopefully,

Marc Loran